



Version 1.0

Effective Date: 1 Oct 2025

1. INTRODUCTION AND ACCEPTANCE

Welcome to Glór Mhachaire Fíolta ("we," "us," or "our"). These Terms and Conditions ("Terms") govern your use of our website located at www.glormf.com (the "Website") and all related services, including event registration, ticket purchases, and content access.

By accessing or using our Website, creating an account, or purchasing tickets or services, you ("User" or "you") agree to be bound by these Terms. If you do not agree to these Terms, please do not use our Website or services.

Our mission is to promote the learning and use of the Irish language in Magherafelt and its surrounding area. These Terms help us maintain a safe, supportive environment for our community while protecting both our organization and our valued supporters.

2. LEGAL FRAMEWORK AND DISCLAIMERS

2.1 Limitation of Liability

To the fullest extent permitted by law, Glór Mhachaire Fíolta shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including but not limited to loss of profits, data, use, goodwill, or other intangible losses resulting from:

- Your use or inability to use our Website or services
- Any unauthorised access to or use of our servers and/or personal information
- Any interruption or cessation of transmission to or from our Website
- Any bugs, viruses, trojan horses, or similar harmful code
- Any errors or omissions in content or for any loss or damage incurred from use of content

Our total liability for any claims arising from or related to these Terms or our services shall not exceed the amount you paid to us in the twelve (12) months preceding the claim.

2.2 Disclaimer of Warranties

Our Website and services are provided "as is" and "as available" without warranties of any kind, either express or implied, including but not limited to:

- Implied warranties of merchantability, fitness for a particular purpose, and non-infringement
- That our Website will be uninterrupted, secure, or error-free
- That any information obtained through our Website will be accurate or reliable
- That defects will be corrected



We make no representations about the suitability, reliability, availability, timeliness, or accuracy of our services or content for any purpose.

2.3 Force Majeure

We shall not be liable for any failure or delay in performance under these Terms due to circumstances beyond our reasonable control, including but not limited to:

- Acts of God, natural disasters, epidemics, or pandemics
- Government actions, regulations, or restrictions
- War, terrorism, civil unrest, or labour disputes
- Technical failures, internet outages, or cyber attacks
- Venue unavailability or restrictions

In such circumstances, we will make reasonable efforts to notify affected users and may offer alternative arrangements, rescheduling, or refunds as appropriate.

2.4 Governing Law and Jurisdiction

These Terms shall be governed by and construed in accordance with the laws of Northern Ireland, without regard to conflict of law principles. Any legal action or proceeding arising under these Terms shall be brought exclusively in the courts of the United Kingdom, and you consent to the jurisdiction of such courts.

3. USER ELIGIBILITY AND ACCOUNT MANAGEMENT

3.1 Age Requirements

You must be at least 18 years old to make purchases on our Website. Users between 13 and 17 years old may use our Website with parental consent and supervision. We do not knowingly collect personal information from children under 13 years of age.

3.2 Account Registration

To access certain features, you must provide:

- Accurate and complete personal information
- A valid email address
- A valid phone number

You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account.

3.3 Account Verification



We may require verification of your identity or contact information before allowing access to certain services or features. Verification methods may include email confirmation, phone verification, or document review.

3.4 User Responsibilities

As a user, you agree to:

- Provide accurate, current, and complete information
- Maintain the security of your account credentials
- Notify us immediately of any unauthorised account access
- Use our website and services lawfully and respectfully
- Respect the rights and dignity of other users and our staff
- Comply with all applicable laws and regulations

3.5 Prohibited Activities

You may not:

- Use our website for any unlawful purpose or in violation of these Terms
- Impersonate any person or entity or misrepresent your affiliation
- Upload, post, or transmit harmful, offensive, or inappropriate content
- Interfere with or disrupt our website or services
- Attempt to gain unauthorised access to our systems or other users' accounts
- Use automated systems (bots, scrapers) without our express permission
- Engage in any activity that could harm our reputation or charitable mission

3.6 Account Suspension and Termination

We reserve the right to suspend or terminate your account at our sole discretion if you:

- Violate these Terms or our policies
- Provide false or misleading information
- Engage in fraudulent or harmful activities
- Fail to pay for services or engage in chargebacks

Upon termination, your right to use our Website ceases immediately. We may, but are not obligated to, delete your account and associated data.

4. EVENT REGISTRATION AND TICKETING



4.1 Ticket Purchase Process

4.1.1 Selection and Availability

- Event tickets are subject to availability and may sell out
- Prices are displayed in pound sterling and include applicable taxes and fees unless otherwise noted
- We reserve the right to limit ticket quantities per user or transaction

4.1.2 Purchase Confirmation

Upon successful payment, you will receive:

- Email confirmation with ticket details and event information
- Digital tickets or access codes where applicable
- Receipt for your records

4.1.3 Payment Processing

We accept the following payment methods: Google pay, Apple pay and credit and debit cards. Payment processing is handled by secure third-party providers. By providing payment information, you authorise the charge for your purchase.

4.2 Refund and Cancellation Policies

4.2.1 Standard Refund Policy

- **Full Refund:** Available up to 14 days before the event date
- **50% Refund:** Available 7-13 days before the event date
- **No Refund:** Within 7 days of the event date, except in exceptional circumstances

4.2.2 Exceptional Circumstances

Full refunds may be provided at our discretion regardless of timing for:

- Event cancellation by Glór Mhachaire Fíolta
- Medical emergencies
- Bereavement
- Other exceptional circumstances at our discretion

4.2.3 Refund Processing

- Refunds will be processed to the original payment method
- Processing time: 5-10 business days after approval
- Administrative fees may apply as specified at time of purchase

4.3 Event Modifications and Cancellations



4.3.1 Event Changes

We reserve the right to:

- Modify event dates, times, locations, or format with reasonable notice
- Change event speakers, performers, or content
- Implement safety measures or capacity restrictions

4.3.2 Event Cancellation

If we cancel an event:

- Full refunds will be automatically processed
- You will be notified via email and website announcement
- We may offer alternative events or rescheduling options

4.3.3 Weather and Safety

Outdoor events may be cancelled or postponed due to:

- Severe weather conditions
- Safety concerns or emergencies
- Government restrictions or health guidelines

4.4 No-Show Policy

4.4.1 Definition

A "no-show" occurs when a ticket holder fails to attend an event without prior notification or valid reason.

4.4.2 Consequences

- No refunds for no-shows unless exceptional circumstances apply
- Tickets become invalid after event start time
- Repeated no-shows may result in restrictions on future purchases

5. INTELLECTUAL PROPERTY RIGHTS

5.1 Intellectual Property

5.1.1 Website Content

All content on our Website, including but not limited to:

- Text, graphics, logos, images, and videos
- Software, code, and website design



- News articles, blog posts, and educational materials
- Event descriptions, promotional materials, and documentation

is owned by Glór Mhachaire Fíolta or our licensors and is protected by copyright, trademark, and other intellectual property laws.

5.1.2 Trademark Rights

Our name, logo, and associated marks may not be used without our express written permission.

5.2 User-Generated Content

5.2.1 License Grant

By submitting, posting, or uploading content to our website (including comments, reviews, photos, or testimonials), you grant Glór Mhachaire Fíolta a non-exclusive, royalty-free, perpetual, worldwide license to:

- Use, reproduce, modify, and distribute your content
- Display your content on our website and marketing materials
- Create derivative works based on your content
- Sublicense these rights to third parties working on our behalf

5.2.2 Content Standards

User-generated content must:

- Be original or properly licensed
- Not infringe on third-party rights
- Comply with our community guidelines
- Be appropriate for our charitable mission and values

5.2.3 Content Removal

We reserve the right to remove any user-generated content that:

- Violates these Terms or our policies
- Infringes on intellectual property rights
- Is inappropriate, offensive, or harmful
- Does not align with our charitable mission

5.3 Copyright Protection

5.3.1 Compliance

We respect intellectual property rights. If you believe your copyrighted work has been infringed, please contact us at glormfteo@gmail.com with:



- Description of the copyrighted work
- Location of the allegedly infringing material
- Your contact information and signature
- Statement of good faith belief that use is unauthorised
- Statement that the notification is accurate

5.3.2 Repeat Infringer Policy

We will terminate accounts of users who repeatedly infringe on copyrights.

5.4 Permitted Use

You may:

- View and print content for personal, non-commercial use
- Share our content with proper attribution and links
- Use our materials for educational purposes in accordance with fair use principles

You may not:

- Reproduce, distribute, or sell our content without permission
- Remove copyright notices or attributions
- Use our content for commercial purposes without licensing
- Create derivative works without authorisation

6. DATA PROTECTION AND PRIVACY

6.1 Privacy Policy Integration

Your privacy is important to us. Our collection, use, and protection of your personal information is governed by our Privacy Policy, which is incorporated into these Terms by reference. Please review our Privacy Statement.

6.2 Data Security

We implement appropriate technical and organisational measures to protect your personal information against unauthorised access, alteration, disclosure, or destruction. However, we acknowledge that no method of transmission over the internet is ever 100% secure.

6.3 User Rights

You have the right to:

- Access and update your personal information
- Request deletion of your data (subject to legal requirements)



- Opt-out of marketing communications
- Lodge complaints with data protection authorities

6.4 Data Retention

We retain your personal information only as long as necessary for the purposes outlined in our Privacy Statement and Privacy and Data Protection Policy (GMF002) or as required by law. Event and transaction records may be retained for accounting and legal compliance purposes.

7. FINANCIAL MATTERS AND CONSUMER PROTECTION

7.1 Pricing and Payment Terms

7.1.1 Price Accuracy

We strive to ensure price accuracy but reserve the right to correct pricing errors. If an error occurs:

- We will notify you before processing payment
- You may choose to proceed at the correct price or cancel
- No obligation exists to honour incorrect prices

7.1.2 Payment Security

All payment processing is conducted through secure, PCI-compliant systems. We do not store complete credit card information on our servers.

7.1.3 Currency and Taxes

- All prices are in pound sterling (GBP) unless otherwise specified
- Applicable taxes and fees are included where required by law
- International users may be subject to additional taxes or fees

7.2 Consumer Rights

7.2.1 Right of Withdrawal

Where applicable under consumer protection laws, you have the right to withdraw from purchases within 7 days, except for:

- Digital content that has been accessed
- Events that have already occurred
- Services fully performed with your consent

7.2.2 Cooling-Off Period



For certain purchases, you may have a cooling-off period during which you can cancel without penalty. Specific terms will be communicated at the time of purchase.

7.3 Dispute Resolution

7.3.1 Initial Resolution

We encourage users to contact us directly to resolve any issues or disputes. Our team is available at glormfteo@gmail.com.

7.3.2 Alternative Dispute Resolution

If direct resolution is not possible, we may participate in alternative dispute resolution procedures, including mediation or arbitration, where permitted by law.

7.4 Charitable Activities

7.4.1 Donation Processing

If you make donations through our Website:

- Donations are processed securely through third-party providers
- Tax receipts will be provided where applicable
- Donation policies may differ from ticket purchase policies

7.4.2 Charitable Status

We are a registered charity in Northern Ireland with registration number NIC110343. Our charitable activities are governed by applicable charity law and regulations.

8. WEBSITE USE AND TECHNICAL MATTERS

8.1 Availability and Maintenance

8.1.1 Service Availability

While we strive to maintain continuous service, our Website may be temporarily unavailable due to:

- Scheduled maintenance and updates
- Technical difficulties or server issues
- Security measures or emergency procedures
- Third-party service interruptions

8.1.2 Maintenance Windows

We may perform scheduled maintenance with advance notice when possible. During maintenance, some or all services may be unavailable.



8.2 Technical Requirements

8.2.1 System Requirements

To use our Website effectively, you should have:

- A modern web browser with current security updates
- Stable internet connection
- JavaScript enabled
- Cookies enabled for account functionality

8.2.2 Mobile Compatibility

Our Website is designed to work on various devices. However, some features may have limited functionality on mobile devices or older browsers.

8.3 Third-Party Services

8.3.1 Integration Services

Our Website may integrate with third-party services for:

- Payment processing
- Email communications
- Social media sharing
- Analytics and performance monitoring

8.3.2 Third-Party Liability

We are not responsible for the availability, functionality, or policies of third-party services. Your use of third-party services is subject to their respective terms and conditions.

9. MODIFICATIONS AND UPDATES

9.1 Terms Modifications

9.1.1 Right to Modify

We reserve the right to modify these Terms at any time to reflect:

- Changes in our services or operations
- Legal or regulatory requirements
- Industry best practices
- User feedback and operational experience

9.1.2 Material Changes



For material changes that significantly affect your rights or obligations, we will provide at least 30 days' advance notice through:

- Email notification to registered users
- Prominent notice on our Website homepage
- Updated terms posting with highlighted changes

9.1.3 Non-Material Changes

For minor updates, clarifications, or administrative changes, we may update these Terms with shorter notice or immediate effect.

9.2 User Notification Procedures

9.2.1 Communication Methods

We will notify users of changes through:

- Email to your registered email address
- Website banners or pop-up notifications
- Account dashboard messages
- Social media announcements for major changes

9.2.2 Notification Timeline

- **Major Changes:** 30 days advance notice
- **Minor Changes:** 7 days advance notice
- **Legal Requirements:** As required by law
- **Emergency Changes:** Immediate notice when possible

9.3 Effective Date Implementation

9.3.1 Effective Date Rules

- **Scheduled Implementation:** Most changes will take effect on a predetermined date specified in the notification
- **Grace Period:** Material changes affecting user rights will include a reasonable grace period for review
- **Immediate Implementation:** Changes required by law or for security reasons may take effect immediately
- **Version Control:** Each version of these Terms will have a distinct version number and effective date

9.3.2 Transition Procedures



- The current version of these Terms will always be available on our Website
- Previous versions may be archived for reference
- Users will have access to both old and new terms during transition periods
- Specific transition rules will be provided for complex changes

9.4 Continued Use and Acceptance

9.4.1 Acceptance by Continued Use

By continuing to use our Website or services after the effective date of any changes, you acknowledge that you have:

- Received notice of the changes (whether or not you actually read the notification)
- Had reasonable opportunity to review the modified Terms
- Accepted and agreed to be bound by the revised Terms
- Understood that continued use constitutes acceptance

9.4.2 Objection to Changes

If you do not agree to any modifications:

- **Discontinue Use:** You should stop using our Website and services before the effective date
- **Account Closure:** You may close your account at any time before changes take effect
- **Outstanding Obligations:** Existing commitments (such as event tickets) remain subject to the terms in effect when purchased
- **Contact Us:** You may contact us to discuss specific concerns about changes

9.4.3 Grandfathering Provisions

In certain circumstances, we may choose to:

- Grandfather existing users under previous terms for specific provisions
- Provide alternative arrangements for users significantly affected by changes
- Offer extended transition periods for complex modifications
- Maintain previous terms for existing contractual relationships (such as purchased tickets)

9.5 Version History and Accessibility

9.5.1 Current Version Access

- The most current version of these Terms will always be available at www.glormf.com
- The effective date and version number will be clearly displayed



- A summary of recent changes may be provided for user convenience

9.5.2 Historical Versions

- We may maintain archives of previous versions for reference
- Users may request copies of terms that were in effect at specific dates
- Historical versions may be relevant for dispute resolution or legal proceedings

9.6 Emergency Modifications

9.6.1 Circumstances Requiring Immediate Changes

In exceptional circumstances, we may implement immediate changes without advance notice due to:

- **Security Threats:** Cyber-attacks, data breaches, or system vulnerabilities
- **Legal Requirements:** Court orders, regulatory demands, or emergency legislation
- **Service Disruptions:** Technical failures requiring immediate policy adjustments
- **Safety Concerns:** Threats to user safety or charitable mission integrity

9.6.2 Emergency Procedures

During emergency modifications:

- Changes will be implemented immediately when necessary
- Users will be notified as soon as reasonably possible after implementation
- Explanation of the emergency circumstances will be provided
- Normal notification procedures will resume for subsequent changes
- Emergency changes may be temporary pending proper review and notice procedures

This policy was last updated on 1 May 2026. For questions, requests, or feedback, contact glormfteo@gmail.com