



Version 1.0 –
Effective Date: 1 October 2025

1. Introduction and Our Commitment

Glór Mhachaire Fíolta (“we”, “us”, “our”) is committed to protecting the privacy and personal data of our supporters, event participants, donors, volunteers, beneficiaries, and website visitors.

This policy explains how we collect, use, share, store, and protect personal data in connection with:

- Our events, classes, and news articles
- Ticket sales, donations, volunteer activities, and online interactions
- Compliance with GDPR and other applicable privacy laws

We adopt privacy-by-design, data minimization, and regular security review as core operating principles.

2. Data Collection and Types

2.1 Categories of Personal Data We Collect

- **Identity Data:** Name, date of birth, government-issued ID (for volunteer screening), gender, photographs (for event/media consent).
- **Contact Data:** Email address, postal address, phone number, emergency contacts.
- **Financial Data:** Payment card information (processed securely via third parties), donation records, ticket purchase history.
- **Technical Data:** IP address, device type, browser version, login activity, cookie identifiers.
- **Usage Data:** Event attendance, newsletter engagement, website interactions, class participation records.
- **Special Category Data:** Health or accessibility information (for reasonable accommodation), background check information (volunteers), ethnicity (anonymized for impact reporting, where applicable).

2.2 Collection Methods

- **Direct Input:** Via contact forms, event registration, ticket purchase, donation forms, volunteer applications, newsletter signup, surveys.
- **Cookies & Tracking:** Automated data via website cookies, analytics tools, tracking pixels, social media plugins.



- **Third-Party Integrations:** Payment providers, email marketing platforms, analytics solutions.

2.3 Mandatory vs. Optional Data

- **Mandatory:** Data required for core activities, such as registration, payment, or regulatory compliance (e.g., name, email, payment details).
- **Optional:** Data provided voluntarily, such as newsletter preferences, donation recognition preferences, accessibility requirements, or feedback.

2.4 Special Category Data

Collecting sensitive data (e.g., health, background checks) is minimized and subject to strict access controls. Such data is only collected:

- With explicit consent
- As required by law (volunteer screening)
- For accessibility needs at events

3. Legal Basis and Purposes

3.1 Legal Basis for Processing Personal Data

- **Consent:** For marketing subscriptions, photography/media use, and special category data.
- **Contract:** To process registrations, ticket purchases, or volunteer agreements.
- **Legitimate Interests:** To operate and improve our website, organize events, recognize donors, deliver analytics, ensure safety.
- **Legal Obligation:** For tax, regulatory, safeguarding, and fundraising law compliance.

3.2 Purposes of Data Collection

- **Service Delivery:** Managing events/classes, processing tickets and payments, facilitating donations, volunteer coordination.
- **Communication:** Announcements, news articles, program invitations, fundraising appeals (with opt-out options).
- **Analytics:** Evaluate event impact, optimize engagement, improve website experience.
- **Fundraising and Recognition:** Communicate with donors, acknowledge contributions (with anonymity option).
- **Safeguarding:** Safeguard vulnerable groups, comply with child and beneficiary protection laws.



- **Accessibility:** Implement reasonable adjustments at events or for content (requiring health/disability info).
- **Regulatory Compliance:** Maintain records for charity, tax, and volunteer screening.
- **Photography/Media:** Capture and publish event images with recorded consent; provide opt-out.

3.3 Data Retention Periods

- **Account Data:** Retained while active, and up to 7 years post final transaction.
- **Donation Records:** Minimum of 7 years (legal/tax requirement).
- **Volunteer Data:** 6 years post cessation (legal/safeguarding).
- **Event Attendance:** 3 years post event.
- **Newsletter/Marketing Preferences:** Until opt-out or account deletion.
- **Special Category Data (e.g., health/accessibility):** Deleted within 30 days post event, unless ongoing need.
- **Anonymized Analytics Data:** Retained indefinitely.

4. User Rights and Controls

4.1 Your Legal Rights

You may exercise the following rights under GDPR and applicable law:

- **Right to Access:** Request a copy of your personal data.
- **Right to Rectification:** Correct incomplete/inaccurate data.
- **Right to Erasure (Right to be Forgotten):** Request deletion of data when no longer needed or upon withdrawal of consent.
- **Right to Restrict Processing:** Limit how your data is used.
- **Right to Data Portability:** Receive your data in a portable format.
- **Right to Object:** Opt out from certain processing (e.g., direct marketing).
- **Right to Withdraw Consent:** At any time, where consent is relied upon.

4.2 How to Exercise Your Rights

- **Contact:** Email glormfteo@gmail.com or write to the Data Protection Officer ([see section 11])
- **Procedure:** Provide identification and specify your request. We aim to respond within one month (or two months if complex).



- **Cookie Management:** Adjust preferences via website banner or browser settings.
- **Unsubscribe:** Every marketing email provides a one-click unsubscribe link. Account dashboard enables preference updates.
- **Opt-Out:** Cookie and analytics opt-out tools available on our website and via major browsers.

5. Data Sharing and Third Parties

5.1 Third Party Service Providers

We share necessary data with trusted providers for specific processing:

- **Payment Processors (e.g., Stripe, PayPal):** Secure payment and donations.
- **Email Marketing Platforms (e.g., Mailchimp):** Delivery of newsletters, invitations.
- **Event and Ticketing Platforms:** Ticket sales, attendance tracking.
- **Analytics Providers (e.g., Google Analytics):** Website usage analysis.
- **Volunteer Screening Services:** Background checks.

Each provider's privacy policy is linked or available on request.

5.2 International Data Transfers

Some third-party services may store/process data outside the EEA/UK.

- We ensure adequacy (e.g., EU Standard Contractual Clauses, UK IDTA, Privacy Shield where applicable).
- Users will be informed if additional transfers are required.

5.3 Other Data Sharing Circumstances

- **Legal Requirements:** If mandated by law or in response to lawful requests.
- **Service Delivery:** Working with event partners or co-hosts (limited access based on need).
- **Emergencies/Safeguarding:** Where necessary for safety or well-being.
- **Consent:** We will seek your permission for any other sharing.

5.4 Safeguards

- Data Processing Agreements
- Regular provider vetting
- Security certification checks



- Limiting access to necessary minimum

6. Security and Breach Procedures

6.1 Security Measures

- **Technical Controls:** SSL/TLS encryption, firewalling, regular vulnerability scans, and strong authentication.
- **Organizational Controls:** Access limitations, staff training, written data protection procedures.
- **Data Minimization:** Collect and retain only what is necessary.

6.2 Breach Notification Procedures

If a data breach occurs:

- **Primary Response:** Immediate investigation and containment.
- **Notification:** Users will be informed if there's a high risk to their rights and freedoms, usually within 72 hours.
- **Authority Notification:** Report to appropriate regulators (e.g., Information Commissioner's Office (ICO)) as required.
- **Remediation:** Security upgrades and corrective action taken; regular follow-up monitoring.

6.3 Ongoing Assessment

- Scheduled audits and policy reviews.
- Incident logs and documentation.
- Rapid update protocols for emerging threats.

7. Cookies and Tracking Technologies

7.1 Cookie Types Used

- **Essential:** Necessary for website, account, and ticketing operations.
- **Analytics:** Inform us how visitors use our site (anonymous).
- **Marketing:** Personalize fundraising or event invitations (with consent).
- **Social Media Plugins:** Allow sharing and interaction (e.g., Meta, Twitter).



7.2 Cookie Consent

- Banner displayed on first visit, with options to allow, reject, or customize settings.
- Cookie policy accessible at all times.

7.3 Third-Party Cookies

- May be set by partners for analytics or marketing.
- See full list and third-party privacy links in GMF004 Cookie Policy.

7.4 Cookie Management

- At any time, you can change preferences via website tool or browser.
- Instructions for common browsers provided in GMF 004 Cookie Policy.

8. Children's Privacy

8.1 Age Verification

- Accounts and ticket purchases limited to users 18+ unless parental consent/supervision received.
- Under 13s: Only permitted to participate in events supervised by parents/guardians and with explicit parental consent.

8.2 Special Protections

- Limited data collection for minors; only what is strictly necessary for participation in educational programmes or safeguarding.
- Media and event photography: Consent must be confirmed by parent/guardian. Opt-out always available.

8.3 Parental Rights

- Parents/guardians may request access, correction, or deletion of their child's data.
- Contact glormfteo@gmail.com or DPO for requests.

9. Charity-Specific Data Handling

9.1 Donor Privacy and Recognition Preferences

- Donors may choose to be acknowledged by name or remain anonymous.
- Recognition preferences can be updated anytime via account, contact form, or by emailing glormfteo@gmail.com.



9.2 Volunteer Data

- Volunteer applications, background checks, reference data kept confidential.
- Only disclosed to staff involved in recruitment and safeguarding.
- Retained as per legal/safeguarding requirements.

9.3 Event Photography and Media Consent

- Consent for photography/videography is obtained during registration.
- Photos/media used for promotion only with consent; opt-out available before, during, or after event.
- Media consent records are retained for three years.

9.4 Beneficiary Data Protection

- Beneficiary details are confidential, securely stored, and accessed only as necessary.
- Reports and case studies anonymized except with explicit written consent.
- Compliance with safeguarding and confidentiality protocols.

9.5 Fundraising Compliance and Ethics

- All donor communications comply with fundraising laws and charity ethics.
- No excessive or intrusive fundraising approaches.
- Opt-out options provided for all fundraising communications.

10. Policy Updates and Notification

10.1 Updates and Versioning

- This policy is reviewed at least annually, or when regulations/operations change.
- Updates published on www.glormf.com and notification sent to registered users for significant changes.

10.2 Effective Dates and Acceptance

- Effective date clearly indicated.
- Continued use of our services after updates constitutes acceptance.
- Past versions archived and available for reference on request.



11. Accessibility and Contact Information

11.1 Accessibility

- This policy is available in multiple formats (PDF, large-print, paper copy on request).
- Accessible HTML ensured via web standards.
- Language assistance available at [contact information].

11.2 Contact Information

- **General Inquiries:** glormfteo@gmail.com
- **Data Protection Officer:** Graeme Clarke, glormfteo@gmail.com
- **Complaints:** Graeme Clarke, glormfteo@gmail.com
- **Mail:** Glór Mhachaire Fíolta, glormfteo@gmail.com

Thank you for supporting Glór Mhachaire Fíolta and trusting us with your information. We put supporter privacy and dignity at the heart of our mission.

This policy was last updated on 1 May 2026. For questions, requests, or feedback, contact glormfteo@gmail.com